

AUSTRALIA WIDE

GUARANTEED

— TO LAST UP TO —

80,000KM*



Is the Mileage Warranty available Australia-wide?

Yes, Cooper Tires' Mileage Warranty is available nationally. A Cooper Tires Authorised Retailer has the right to refuse or vary the mileage warranty at their discretion based on the road conditions and geographic influences encountered in their local area or the intended use of the tyres.

Although, the mileage you obtain in a country area may be less due to its specific conditions, the life expectancy of Cooper tyres should be greater compared to many other competitor brands under the same conditions.

What happens to my Warranty if I go on a major trip?

Nothing happens! As long as you keep up your service schedule, your warranty will be honoured wherever you travel in Australia. Just make sure you always keep your warranty card in your car. Call 1300 COOPER (1300 266 737) and we can help you find an Authorised Cooper Tires Retailer.

Why does the Mileage Guarantee range from 50,000 to 80,000 kms?

Because a small tyre cannot give the same mileage as a larger tyre that may have even deeper treads and differing patterns! Different sizes also vary in carcass construction which can influence the life expectancy of the tyre.

What happens after 80,000 kms, does this mean I have no warranty after the 80,000 kms?

You are no longer covered by the mileage warranty after you have gone past the specified warranty mileage, but you are still covered against manufacturing faults for 72 months from date of purchase, or until the tread wears down to 1.6 mm, in which case the tyre is worn out and then the warranty ends.

What if I already get 80,000 kms from my original tyres, does this mean I will get more from my Cooper Tires?

If your original tyres have travelled 80,000 kms, then you should still expect more mileage out of your Coopers as they have up to 30.3% more tread than most original equipment tyres and up to 46.3% deeper tread in the shoulders, compared to other tyre manufacturers.

If I sell my vehicle, is the Warranty transferable?

Yes, as long as the warranty card is transferred between customers and the amount of kms that has already been run is correct and all up to date, and the purchaser is aware that balance and alignment checks are required every 10,000 kms.

Why is the Cooper STT or STT PRO not available with the Mileage Warranty?

Because they are regarded as more dedicated off road tyres and mostly used in more harsh terrain than the other patterns. They also have a special cut and chip compound which may cause the tyres to actually last longer than other patterns in off road conditions, however with mainly blacktop driving they may wear a little more quickly.



TYRES WORTH OWNING

4WD



SUV



CAR



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TRAVELLING OFF ROAD

Does the Warranty cover off-road damage?

We do not warrant against tyre punctures and damage, as they are seen as general road hazards and not a manufacturing defect or reason for not achieving the stated mileage warranty for the tyre.

Does the Mileage Warranty apply if you drive off road?

Yes, we understand that most people will take their four wheel drives off road, but as stated above, road hazards or damage that is not a manufacturing fault are not covered. An Authorised Cooper Tires Retailer can refuse to give you a mileage warranty based on their discretion on the intended use of the tyres.

MAINTAINING YOUR WARRANTY

Why is it important to buy tyres from Authorised Cooper Tires Retailers only?

Because they are trained to recommend the correct tyre for your usage, and unauthorised retailers cannot supply the mileage warranty.

The regular care and maintenance of your wheel alignment, brakes, suspension and wheels are crucial to the performance and wear of your tyres. For this reason, you must return your vehicle to an Authorised Cooper Retailer each 10,000 kms for an inspection of these items.

During each 10,000 km inspection, the Authorised Cooper Retailer will perform a free diagnosis to establish whether a tyre service is required. If a tyre service is not required, the retailer will sign your service card at no cost. If a tyre service is required, a wheel alignment, wheel balance and a routine check will be undertaken on all mechanical parts relevant to the wear and performance of your tyres.

How much extra will it cost me in servicing to get the Warranty?

If you check your warranty card your tyre retailer would have quoted a special price. This price is only valid at the tyre retailer the tyres were purchased from as prices may vary from area to area. You may be required to get more regular services than you are used to, however the overall per kilometre saving usually outweighs the extra investment.

Why does the cost of this service vary between tyre retailers?

Every business has the right to choose the cost for their service and this can vary between areas because of labour and running costs.



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Do I have to take my vehicle back to the tyre retailer who sold me my tyres for this service?

No, just as long as they are an Authorised Cooper Tyres Retailer. Call 1300 COOPER (1300 266 737) for assistance to find an Authorised tyre Retailer near you.

MAKING A CLAIM

How long does it take to get a decision about a Mileage Warranty claim?

A decision about your mileage warranty can be made as soon as an Authorised Cooper Tyres Retailer has measured your tread depths, checked if your services have been properly maintained by checking your warranty card and then working out the pro-rata discount on your next set of Cooper tyres. Any Authorised Cooper Tyres Retailer that is uncertain of your claim can fax this information on to our service centre for an immediate decision.

How do I get a Warranty claim if I am away from home?

Go to your nearest Authorised Cooper Tyres Retailer for assistance. If you have moved or are travelling, go to www.coopertires.com.au or phone 1300 COOPER (1300 266 737) and we will direct you to the nearest Authorised Cooper Tyres Retailer.

Does the Warranty cover other defects?

All Cooper tyres are covered against manufacturing faults for 72 months from date of purchase, or until the tread wears down to 1.6 mm, in which case the tyre is worn out and the warranty ends.

Does the Warranty cover punctures and tyre damage?

We do not cover tyre punctures and damage, as they are seen as general road hazards. If you get a puncture or some kind of damage from a hazard, that is not a fault with the tyre, simply an unfortunate risk of driving.

Who is not eligible for the Warranty?

- Taxi or hire vehicles.
- A participating retailer has the right to refuse or vary the warranty period based on their discretion, or because of the particular use of the vehicle.
- Tyres that exhibit extreme or abnormal use may have their adjustment altered rather than declined.
- Although, Cooper Tyres' Mileage Warranty is available nationally, a Cooper Tyres Authorised Retailer has the right to refuse or vary the mileage warranty at their discretion based on the road conditions and geographic influences encountered in their local area or the intended use of the tyres.



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